

EN Privacy Policy

Effective as of October 18, 2020.

This “Privacy Policy” explains how the Utah Department of Health (“UDOH”), the state public health authority, collects, uses, discloses, and otherwise processes end users’ data in connection with the UT Exposure Notifications mobile service (“UT Exposure Notifications”). This Privacy Policy also describes the choices available to individuals with respect to data when using UT Exposure Notifications. Please refer to Utah’s [general privacy policies](#) for additional information.

About UDOH and UT Exposure Notifications

UDOH oversees public health efforts throughout the State of Utah and works in conjunction with local public health authorities (LPHA) to provide notification to those who have been exposed to someone with COVID-19. UT Exposure Notifications is a service that allows UDOH, LPHAs, or authorized health authorities to anonymously notify you if you may have been exposed to the virus that causes COVID-19.

Using the service

Using UT Exposure Notifications is completely voluntary and you may choose to install and uninstall UT Exposure Notifications at any time. UT Exposure Notifications will never collect, track, or store your location, GPS information, or personal information.

Enabling Exposure Notifications

Enabling exposure notification in UT Exposure Notifications is your choice. You can enable and disable such notification at any time. UT Exposure Notifications must be enabled for UT Exposure Notifications to: exchange the random codes with other UT Exposure Notifications users who you come into close contact with; for you to receive exposure notifications; or for you to notify other UT Exposure Notifications users if you test positive for COVID-19 by sharing your random codes through a positive report.

How it works

UDOH, LPHAs, and authorized health authorities will never collect or process any personally identifiable information from UT Exposure Notifications.

If an individual has installed UT Exposure Notifications on their device, that device will make a Bluetooth connection with other devices within their proximity to exchange random device keys if the other users have installed UT Exposure Notifications. These random device keys do not collect or process any location or personally identifiable information.

Individuals who have UT Exposure Notifications installed on their device and have a confirmed case or probable diagnosis of COVID-19 will be contacted by their LPHA, UDOH, or an authorized health authority with a PIN that is randomly generated. If a user tests positive for

COVID-19, they may choose to notify other UT Exposure Notifications users with whom they have had close contact. Providing notification to other UT Exposure Notifications users with whom you have had close contact is completely voluntary and does not reveal your identity. To trigger a notification to other users, the user who tests positive for COVID-19 must enter their valid, 8-digit PIN or use a PIN via a link that is sent in a text message. This PIN is used to verify your positive diagnosis and prevent false reports. This PIN is not associated with your identity.

Once the PIN is entered, UT Exposure Notifications' algorithm will conduct a risk calculation using the time, duration, and Bluetooth signal (proximity indicator) for potential contacts. UT Exposure Notifications will notify other UT Exposure Notifications users who meet criteria for being a close contact as having a potential exposure risk. UT Exposure Notifications' notification will state that the user may have potentially been exposed to a COVID-19-infected individual and will provide instructions on how and where to get tested. Such notifications will not include the potentially infected individual's identity or the date, time, or location of the exposure.

All random device PINs provided by an LPHA, UDOH, or an authorized health authority will not include any location or identifying information. All PINs are anonymous and auto-generated. The Bluetooth identifiers, random device keys, and associated metadata are deleted from your device on a rolling, 14-day window.

Pausing or terminating participation

Participation in UT Exposure Notifications may be terminated at any time by deleting or uninstalling UT Exposure Notifications from your device. Participants may also pause UT Exposure Notifications at their discretion. After UT Exposure Notification is deleted or uninstalled, your device will no longer generate or exchange random codes with other users' mobile devices. Any random codes that were previously shared with other UT Exposure Notifications users will be automatically deleted after 14 days from the date the code was generated.

Sharing information

The following event data may be processed and collected in UT Exposure Notifications:

Installing UT Exposure Notifications.

Receiving an exposure notification.

Submitting a verified PIN.

Downloading anonymous tokens for positive users that have chosen to notify others.

UDOH uses the above event information to understand how UT Exposure Notifications is being used. This data may be shared with UDOH, public health entities or authorized authorities. It may also be used in an aggregate and anonymous form for statistical or scientific research purposes. This information will not include any personal or location information nor will it be used to identify any UT Exposure Notifications user. UDOH or LPHA may also define and send metadata related to your transmission risk including how the diagnosis was reported.

Opting out of push notifications

If you opt-in to receive push notifications within UT Exposure Notifications, it may send push notifications or alerts to your mobile device from time to time. You may deactivate push notifications and alerts at any time by deleting or disabling UT Exposure Notifications, changing your device settings, or changing the push notification settings within UT Exposure Notifications.

Age requirements

UT Exposure Notifications is not intended for children under the age of 13, and UDOH does not knowingly allow a child under 13 to use the service. If you are between the ages of 13 and 17, you can only use UT Exposure Notifications if your parent or legal guardian has reviewed and agreed to the Terms of Service on your behalf.

Changes to our Privacy Policy

UDOH may update this Privacy Policy or their general Privacy Policies from time to time. If material changes are made to the Privacy Policy, UDOH will notify you by posting the changes on UT Exposure Notifications or by using the contact information you provide to UT Exposure Notifications. The notification will indicate when such changes will become effective.

If you object to a new Privacy Policy, you may terminate participation in UT Exposure Notifications by deleting or uninstalling UT Exposure Notifications from your device.

Contacting us

If you have any feedback, questions, comments, or concerns relating to this Privacy Policy or UDOH privacy practices, please contact us at coronavirus.utah.gov, contact.tracing@utah.gov, or write to us at the following address:

Utah Department of Health
Re: UT Exposure Notifications/Contact Tracing
218 N 1460 W
Salt Lake City, UT 84114