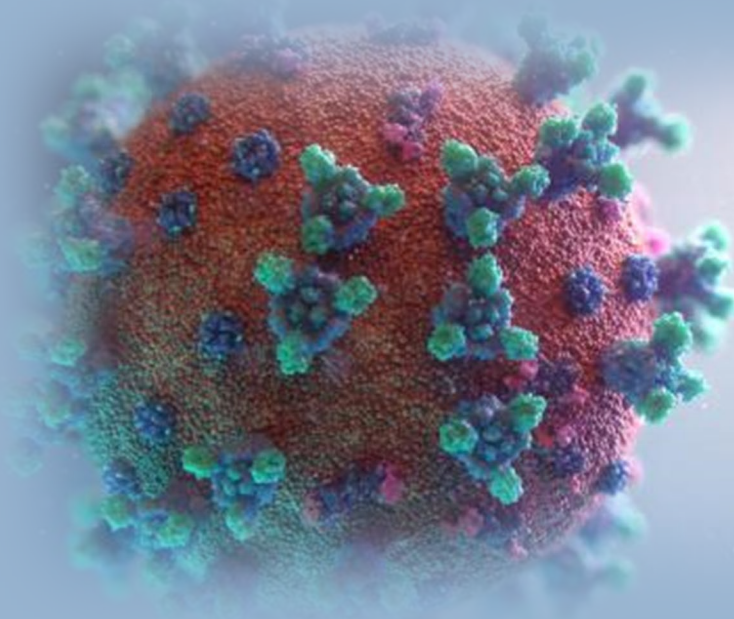


2020

COVID-19 Vaccination Educational Resource and Toolkit for Long-Term Care Facilities



COVID-19 Vaccination Educational Resource and Toolkit for Long-Term Care Facilities

Introduction

The COVID-19 vaccine is a critical component in the fight against the COVID-19 pandemic. It is especially important for healthcare workers, long-term care facility (LTCF) residents, and patients to receive the COVID-19 vaccine. This toolkit for LTCFs will help you as you implement your COVID-19 vaccination plans for staff and residents. The toolkit includes a Frequently Asked Questions (FAQ) document, examples of social media posts, COVID-19 vaccine posters, stickers, and information about the Pharmacy Partnership and education for staff and residents. Together we will win this fight! Please share your experience of how your facility is educating and promoting the COVID-19 vaccine. Email HAI@utah.gov to share your experience.

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Social Media Posts

Share your excitement about the COVID-19 vaccine on social media! Let's lead the way by flooding social media with posts about nursing home and assisted living staff and residents getting the vaccine. Please share pictures of how you are preparing for the vaccine in your facility. Encourage staff to post pictures of themselves receiving the vaccine. Tag your posts with these hashtags: #nursing home, #assistedliving, #covidvaccine, or #becausewecare. If you tag @UofUUGEC on Twitter, Instagram or Facebook, we will repost on social media. Let's go viral!

You matter to your family, your co-workers, and the people you care for. You play a big role in keeping those around you safe. Get your #covidvaccine!

It's true that COVID-19 vaccines were developed quickly. But the process was not rushed, and there were no corners cut on safety. Remarkable scientific achievements, substantial funding, and the fact that our immune systems fight the virus will make it possible.

How do I know the vaccine will be safe? The #vaccine has been tested on tens of thousands of people and has passed safety requirements. Vaccine monitoring continues and is critical to help ensure that the benefits outweigh the risks.

Don't be a Karen! #covidvaccines aren't just about protecting your health. Protect the health of those around you by getting vaccinated! #becausewecare

Have a question about the #covidvaccine? ASK! Talk with your nursing director, medical provider or other medical professional about why it's important for you to receive the vaccine and the risks and benefits of the COVID-19 vaccine. Visit <https://coronavirus.utah.gov/vaccine> or <https://www.cdc.gov/vaccines/covid-19/index.html> to find out more!

Find more ideas at <https://www.cdc.gov/vaccines/covid-19/health-systems-communication-toolkit.html#social>.

Printable Stickers

Printable stickers for staff and residents to wear once they've gotten their vaccine. Compatible full sheet sticker paper or standard precut 1 2/3" labels are located in the zip folder under Printable.



Posters

Printable versions are located in the zip folder under Printable.


Three Reasons Why You Were Given Top Priority to Be Vaccinated Against COVID-19



- 1 You are on the front lines and risk being exposed to people with COVID-19 each day on the job.
- 2 Protecting you also helps protect your patients and your family, especially those who may be at higher risk for severe illness from COVID-19.
- 3 You matter. And you play an essential role in keeping your community healthy.

Lead the way!
Encourage your coworkers, patients, family and friends to get vaccinated.

 www.cdc.gov/coronavirus/vaccines

 www.coronavirus.utah.gov/vaccines

Why Get Vaccinated?

To Protect Yourself, Your Coworkers, Your Patients, Your Family, and Your Community

- Building defenses against COVID-19 in this facility and in your community is a team effort. And **you** are a key part of that defense.
- Getting the COVID-19 vaccine adds **one more layer of protection** for you, your coworkers, patients, and family.




Here are ways you can **build people's confidence** in the new COVID-19 vaccines in your facility, your community, and at home:

- ✓ **Get vaccinated** and enroll in the **v-safe** text messaging program to help CDC monitor vaccine safety.
- ✓ **Tell others why** you are getting vaccinated and encourage them to get vaccinated.
- ✓ **Learn how to have conversations** about COVID-19 vaccine with coworkers, family, and friends.

It all starts with you.

 www.cdc.gov/coronavirus/vaccines


 www.coronavirus.utah.gov/vaccines

**Get vaccinated.
Get your smartphone.
Get started with v-safe.**



Use your smartphone to tell CDC about any side effects after getting the COVID-19 vaccine. You'll also get reminders if you need a second vaccine dose.

When you get your COVID-19 vaccination, ask your healthcare provider about getting started with **v-safe**

 www.coronavirus.utah.gov/vaccines

 Learn more about **v-safe**
www.cdc.gov/vsafe

Frequently Asked Questions (FAQ)

The Frequently Asked Questions document can be found on the Long-Term Care Facility webpage at coronavirus.utah.gov/long-term-care-facilities. This FAQ answers questions we have received directly from you, the long-term care facility staff and residents in Utah. Questions range from process questions such as ‘How to exacerbate staffing challenges?’ and ‘How to report adverse reactions?’ to Educational questions like, ‘Why should I get vaccinated?’ and ‘Will I still need to wear a mask or other personal protective equipment?’. Please refer to the FAQ to help answer your questions regarding the COVID-19 vaccine.

Pharmacy Partnership Information

Pharmacy Partnership FAQ: <https://www.cdc.gov/vaccines/covid-19/long-term-care/pharmacy-partnerships-faqs.html>

CVS Health

CVS Health (Omnicare) began talking with LTCFs in early December. CVS Health expected to contact all LTCFs by Monday, December 14, 2020.

If a facility has not heard from CVS Health, check your junk/spam inboxes to verify whether CVS Health and/or Omnicare are reaching intended audiences. If your facility has not received an email or phone call from CVS Health, please take the following actions starting Tuesday, December 15, 2020:

- Visit the vaccine clinic homepage and update the facility contact information: <https://www.omnicare.com/covid-19-vaccine-resource>
- Send an email to CVS Health: CovidVaccineClinicsLTCF@CVSHealth.com
 - In the email subject line, please include the word “CONTACT”
 - In the email body, please include:
 - Facility name and address
 - Facility point of contact: name and contact information
- Questions from LTC facilities, at any time, can be routed to CovidVaccineClinicsLTCF@CVSHealth.com

CVS Resources

COVID-19 Vaccine Clinic Homepage: <https://www.omnicare.com/covid-19-vaccine-resource>

Vaccine Intake Consent:

https://drive.google.com/file/d/18ksVjqKkDbk7wkPUwvK2J_9ohZZt7gld/view?usp=sharing

CVS Vaccine Webinar Slides: Located in the zip folder under Presentations.

Walgreens

Walgreens sent a welcome email to all facilities they have partnered with. A copy of the welcome email is located in the zip folder under Walgreens. In the welcome email, the following resources were mentioned:

1. Welcome Webinar: <https://wba.qumucloud.com/view/oDAT0v8obvH#/>
2. What to Expect guide: Located in the zip folder under Walgreens.
3. Vaccine Administration Record (VAR): Located in the zip folder under Walgreens.
4. Facility Tip Sheet: Located in the zip folder under Walgreens.

After the initial email, Walgreens began reaching out to each facility to schedule the first vaccination clinic. If your facility has not heard from Walgreens to schedule your first vaccination clinic date, contact the following individuals:

Heidi Hannaman

Email: heidi.hannaman@walgreens.com

Cell: (916) 337-0626

Walgreen's Future Partnership

Facilities that choose to partner with Walgreens for vaccination of additional populations as we move into other phases of the COVID-19 vaccination distribution should complete the following intake form and review the presentation.

- J-CAT Intake Form: Located in zip folder under Walgreens. *Complete the intake form for future partnership needs.*
- Jurisdiction Authorization Form Presentation: Located in the zip folder under Walgreens. *Slide deck for future partnership benefits.*

Community Nursing Services

Community Nursing Services (CNS) is our local state partner that will sustain vaccine in both long-term care community and other high impact settings such as schools and congregate living. Facilities who have not signed up for the Pharmacy Partnership will be referred to CNS. For more information, please contact the CNS Immunization Program Director, Cory Fowlks MPH, RN.

Email: Cory.Fowlks@cns-cares.org

Office: (801) 410-8091

Cell: (385) 707-3298

Education Resources for Staff

Staff participation in COVID-19 vaccine administration is vital to protecting our workforce and preventing the spread of COVID-19 in our facilities. Use the following links to assist in educating staff about the importance of vaccinating.

Importance of COVID-19 Vaccine for Healthcare Personnel:

<https://www.cdc.gov/coronavirus/2019-ncov/vaccines/recommendations/hcp.html>

Post-Vaccine Considerations for Healthcare Personnel: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/post-vaccine-considerations-healthcare-personnel.html>

COVID-19 Vaccine Confidence Conversation Starter for Healthcare Personnel:

<https://www.cdc.gov/vaccines/covid-19/downloads/Appendix-B-Conversation-Starter.pdf>

How to Build Healthcare Personnel's Confidence in COVID-19 Vaccines Handout:

<https://www.cdc.gov/vaccines/covid-19/downloads/Build-Healthcare-Personnel-Confidence.pdf>

Recipient Education: <https://www.cdc.gov/vaccines/covid-19/hcp/index.html>

COVID-19 Vaccine Safety: <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety.html>

CDC COVID-19 Vaccination Communication Toolkit: <https://www.cdc.gov/vaccines/covid-19/health-systems-communication-toolkit.html>

The Journey of a Vaccine from NIH: https://covid19community.nih.gov/sites/default/files/2020-12/CEAL%20Infographics_Vaccine%20Journey_12.1.20.jpg

CDC Frequently Asked Questions about COVID-19 Vaccination in Long-Term Care Facilities:

<https://www.cdc.gov/vaccines/covid-19/toolkits/long-term-care-faqs.html>

Utah Department of Health Healthcare Associated Infections and Antibiotic Resistance Program: (801) 538-6191; HAi@utah.gov.

Education Resources for Residents

Informing residents about how important it is for them to receive the COVID-19 vaccine is vital to protecting them from COVID-19, which can often be deadly or debilitating to our long-term care population. Use the following links to inform residents and/or their power of attorney of the importance of vaccinating.

Importance of COVID-19 Vaccine: <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/recommendations/LTCF-residents.html>

Post-Vaccine Considerations for Residents: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/post-vaccine-considerations-residents.html>

COVID-19 Vaccine Safety: <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety.html>

CDC COVID-19 Vaccination Communication Toolkit: <https://www.cdc.gov/vaccines/covid-19/health-systems-communication-toolkit.html>

The Journey of a Vaccine from NIH: https://covid19community.nih.gov/sites/default/files/2020-12/CEAL%20Infographics_Vaccine%20Journey_12.1.20.jpg

CDC Frequently Asked Questions about COVID-19 Vaccination in Long-Term Care Facilities: <https://www.cdc.gov/vaccines/covid-19/toolkits/long-term-care-faqs.html>

Resources in Spanish

Parts of this toolkit will be translated into Spanish. In the meantime, please direct Spanish speaking residents and staff to the following sites.

CDC FAQ in Spanish: <https://espanol.cdc.gov/coronavirus/2019-ncov/vaccines/faq.html>

NIH Journey of a Vaccine - How a new vaccine is developed and approved (Spanish. Can be printed.): https://covid19community.nih.gov/sites/default/files/2020-12/CEAL%20Infographics_Vaccine%20Journey_SPANISH_12.1.20.jpg

Presentations

The following presentations and slide decks are gathered from various organizations and calls to assist you with education and promotion of the COVID-19 vaccine.

Protecting Our Most Vulnerable – Preparing for COVID-19 Vaccination in Utah’s Long-Term Care Facilities (1:12:52): <https://www.youtube.com/watch?v=EuYXPIel0gU&feature=youtu.be>

What Every Clinician Should Know about COVID-19 Vaccine Safety (49:01):
https://emergency.cdc.gov/coca/calls/2020/callinfo_121420.asp

Building Confidence in COVID-19 Vaccines Among Your Patients (Tips for Healthcare Team):
https://www.cdc.gov/vaccines/covid-19/downloads/VaccinateWConfidence-TipsForHCTeams_508.pdf

What Healthcare Personnel Need to Know: https://www.cdc.gov/vaccines/covid-19/downloads/What-HCP-NeedToKnow_508.pdf

COVID-19 Vaccine: Answers to your Questions – A presentation for staff and residents in Post-Acute and Long-Term Care: Located in the zip folder under Presentations.